

Use Case Presentation

HOW WE ASSISTS
SOFTWARE DEVELOPMENT TEAMS
DO THEIR BEST WORK WITH A
PROJECT MANAGEMENT (PM) TOOL

Use Case: Software Development

GOALS AND CHALLENGES: WHY A PM SOLUTION IS NEEDED

- Managing Product development schedules/tasks in another system (e.g. JIRA)
- Project management is not well managed, especially with recent growth of the company and scaling.
- Improve forecasting of project schedules and project completion dates
- Establish predecessor and successor task relationships within a project so users know when tasks are ready to work
- Measure project baseline against actual for schedule, budget and scope

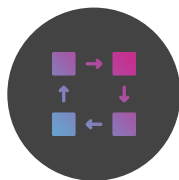


Content needs

PROCESS STEPS AND CAPABILITIES



PRODUCT DEVELOPMENT
TEMPLATE



SOLUTIONS LIFE CYCLE
PROCESS



LEARNING SERVICES
UNIFIED TEMPLATE

- End-to-end operational processes which follow a defined sequence of events - which is where dependencies, and durations between tasks, reduce bottlenecks. Also allowing for accountability in the process with assignees know what their roles are.

Content needs

KEY POINTS

- Better planning, scheduling, and management of projects
- Consistent execution of projects in accordance with stakeholder expectations. Efficiency to our workflow processes, align work with resources, and bring visibility of progress to leadership

Measure of Success

- Visibility to schedule for all projects which are transparent to everyone within the Development and Product team(s), without double-entry
- Accurately report on project statuses and timelines
- Project requests now entered into PM tool before it is assigned and work is performed - with a view to measuring the amount of requests completed per week/month

Software Development

SAMPLE CUSTOMERS

SAMPLE #1

- Set up sync with JIRA
- Better organisation with the help of Product Development project template

SAMPLE #2

- Implemented PM tool as the system for collaboration on projects among the Developer and PDM teams using JIRA, while the rest use Asana
- Templates created for MDU Projects, Pre-order Installation process
- Folder structure created for Enterprise, MDU, and SMB projects - as well as neighbourhoods where installation would take place
- Projects active at the beginning of the deployment (04.16.2018) were 80% complete at time of launch (06.28.2018) - due for completion in July 2018 (saving approx. \$60 - 70k in a few years)

SAMPLE #3

- Use of the PM platform on a daily basis
- Deployment Leads, and Champions, keep maintaining the use of PM tool - especially from a communication, and tracking perspective
- Support communication between teams on complex projects